The PLAY 60 Challenge Online Tracker FAQ

The PLAY 60 Challenge Online Tracker is a web based physical activity tracker teachers can use to help track and calculate their students’ physical activity minutes during the 4 week Challenge. Teachers and students can see how they compare to other schools and youth organizations across the country using the real time information that is available in the tracker. The tracker is available at heart.org/PLAY60ChallengeTracker.

1. **Can a school or organization change the NFL team they are associated with after their registration information has been approved?**
   Schools and organizations will not have the option to change their NFL team on their Account Home Page. The school or organization account holder must complete the Request Technical Support form to request the change.

2. **What if my school or organization’s Challenge has already started or is over?**
   As long as your Challenge is in the current school year, schools and organizations can register and enter physical activity minutes even if their Challenge has already started or is over.

3. **Can schools or organizations see others information besides what is listed on the leaderboards, like the address and contact information?**
   Only the information and data listed in the tracker can be downloaded into an Excel file. No school or personal information entered during registration will be downloaded.

4. **How often are the leaderboards updated?**
   The leaderboards are updated in real time. The leaderboards will be updated immediately after the teacher enters the minutes for the class and clicks update.

5. **How long will my school or organization appear in the leaderboard?**
   The leaderboards will be cleared on August 1 every year before the start of the new school year.

6. **Will I be able to view and export reports after we have completed the Challenge?**
   The reports will be available to view and export until July 31st of the school year. If you need past reports complete the Request Technical Support form and include the School Name, School year requested, and the class description (if applicable).

7. **Who do I contact if I have questions or need help with the tracker?**
   If you have any questions or need assistance complete the Request Technical Support form on your Account Home Page.